



# UBC Vancouver Campus Security Annual Report 2014

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## ABOUT CAMPUS SECURITY

Acting as ambassadors to the campus community, Campus Security embraces the university's core values by promoting a safe, secure, and welcoming environment. Campus Security delivers services and executes programs and initiatives in three distinct operational areas:

- Patrol Operations: 24/7 proactive patrols of campus by foot, vehicle and bike, as well as dedicated security in specific buildings; response to all calls for security service
- Community Relations: crime prevention education and training; central lost and found; support and referrals for victims of crime
- Access Services: consultations, installations and technical support for alarm systems and cameras for campus buildings

## 2014: YEAR IN REVIEW

Campus Security at the University of British Columbia's Point Grey campus has an area of responsibility in excess of 1000 acres, comprising over 400 buildings, and housing a population of more than 60,000 students, faculty and staff.

Strong partnerships with student groups, UBC departments and faculties and external agencies such as the University detachment RCMP support Campus Security's continued commitment to promoting a safe, secure and welcoming environment to all members of the campus community.

2014 saw Campus Security undertake renewed efforts to engage stakeholders through various programs and initiatives including Crime Prevention Week and monthly outreach meetings with departmental administrators. These efforts will continue in 2015 and, coupled with the implementation of operational improvements and efficiencies, will result in increased coverage and visibility of Patrol staff across campus. Strengthening existing partnerships and establishing new ones remains a priority for Campus Security.

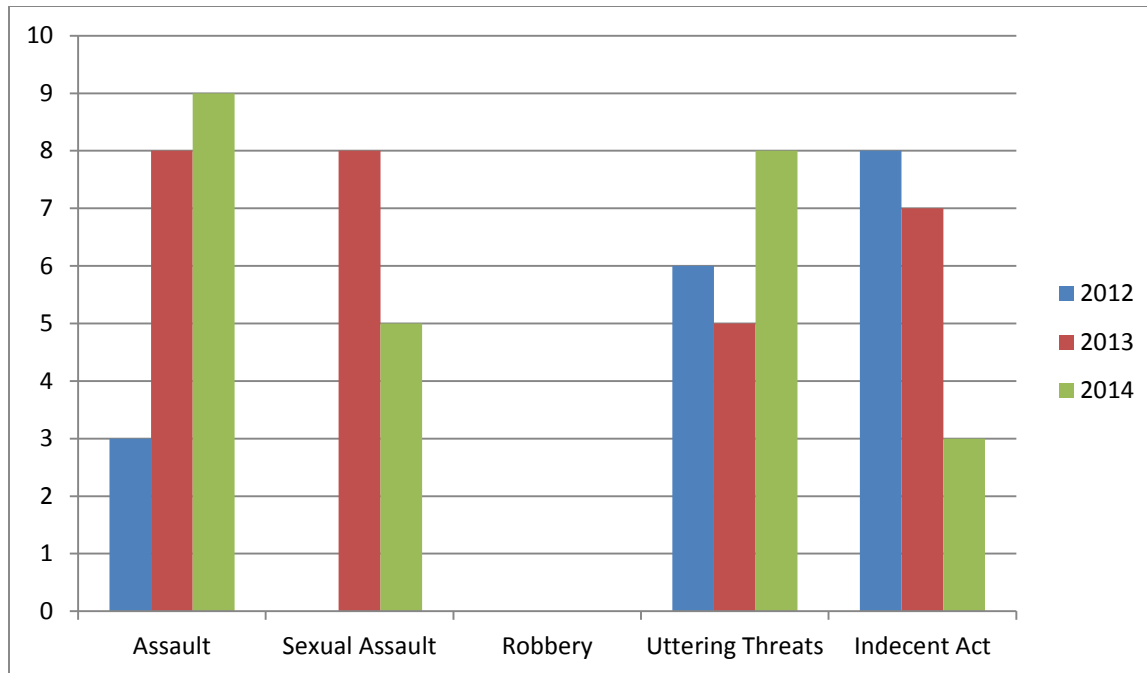
Personal crime (inclusive of Assault, Sexual Assault and Uttering Threats) incident numbers were consistent with prior years. Campus Security remains actively involved in supporting the recommendations contained within the June 2014 Campus Safety Working Group's final report.

Property crime (inclusive of Theft, Theft from Auto and Break and Enter) showed a general decline from 2013 to 2014. Mischief and property damage during the summer months dropped to almost zero occurrences.

The statistics in this report refer exclusively to information reported to Campus Security in the period of 01 January- 31 December 2014.



## 1 (a) 2014 STATISTICS: REPORTED PERSONAL CRIME



### **ASSAULT 9 OCCURRENCES**

Of 9 total reported occurrences of assault, 5 were reports of unprovoked and unwanted physical contact by unknown person(s). 3 were physical fights between two or more students and one was an assault of a police officer by a student at the Pit Pub.

### **SEXUAL ASSAULT 5 OCCURRENCES<sup>i</sup>**

Of 5 total reported sexual assault occurrences on campus, three were reported to have occurred in student residences. One was a report of forcible rape by a student, one was a report of unwanted sexual touching by a student and the third was a report of unwanted sexual touching by an unknown person. Two were reports of unwanted sexual touching in various public locations on campus by a former student who has since been prohibited from attending campus.

The 5 occurrences of sexual assault refer solely to reports made to Campus Security of sexual assaults that occurred on campus. During the period of January 01- December 31, 2014, Campus Security received 4 additional reports of sexual assault that occurred at off-campus locations. One was a report of unwanted sexual touching by an unknown person on a transit bus. One was a report of forcible rape by a non-UBC student at a location outside British Columbia. Two were (separate and unrelated) reports of forcible rape by UBC students at off-campus residences.



### **UTTERING THREATS** 10 OCCURRENCES

Of 8 total reported occurrences of uttering threats, three were reports of threats received by email, involving students known to each other. One was a report of a faculty member receiving a threatening email from a former student. One was a report of a transit bus operator being threatened by an unknown person. Two were complaints against a student who has since been removed from her academic program; one complaint was made by a non-academic staff member and one was made by a student.<sup>ii</sup>

### **INDECENT ACT** 3 OCCURRENCES

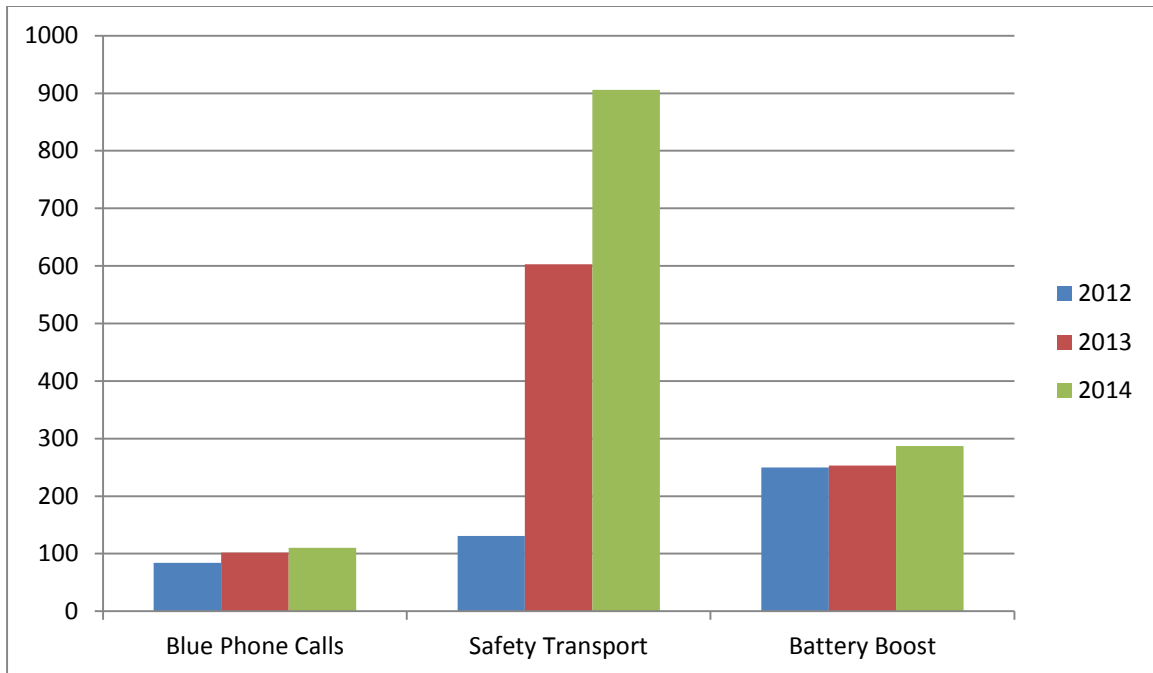
All three occurrences of indecent acts were complaints of persons engaging in sexual activity in public places. In one case, Patrol staff attended the area but did not locate the subjects of the complaint. In one case, Patrol staff attended the area and advised the subjects of the complaint to cease the activity; the subjects were compliant. The third case was a complaint of ongoing sexual activity in a washroom on campus which resulted in increased patrols of the area by Campus Security.

### **ROBBERY** 0 OCCURRENCES

There were no reported occurrences of robbery on campus in 2014.



## 1 (b) 2014 STATISTICS: PUBLIC SAFETY



### **EMERGENCY BLUE PHONE CALLS (BLUE PHONES) 110 OCCURRENCES**

There are 19 blue phones located across campus. The activation of a blue phone results in an immediate phone connection to a Campus Security dispatcher and a response by Patrol staff. Of 110 blue phone responses in 2014, four were for persons requesting non-emergency assistance such as way finding. Two were requests for medical assistance and three were requests for safe transport. The remaining 101 blue phone calls were all determined to be mischief or accidental activation of the unit. In all cases, Patrol staff was dispatched, but contact was not made with the caller.

### **SAFETY TRANSPORT 906 OCCURRENCES**

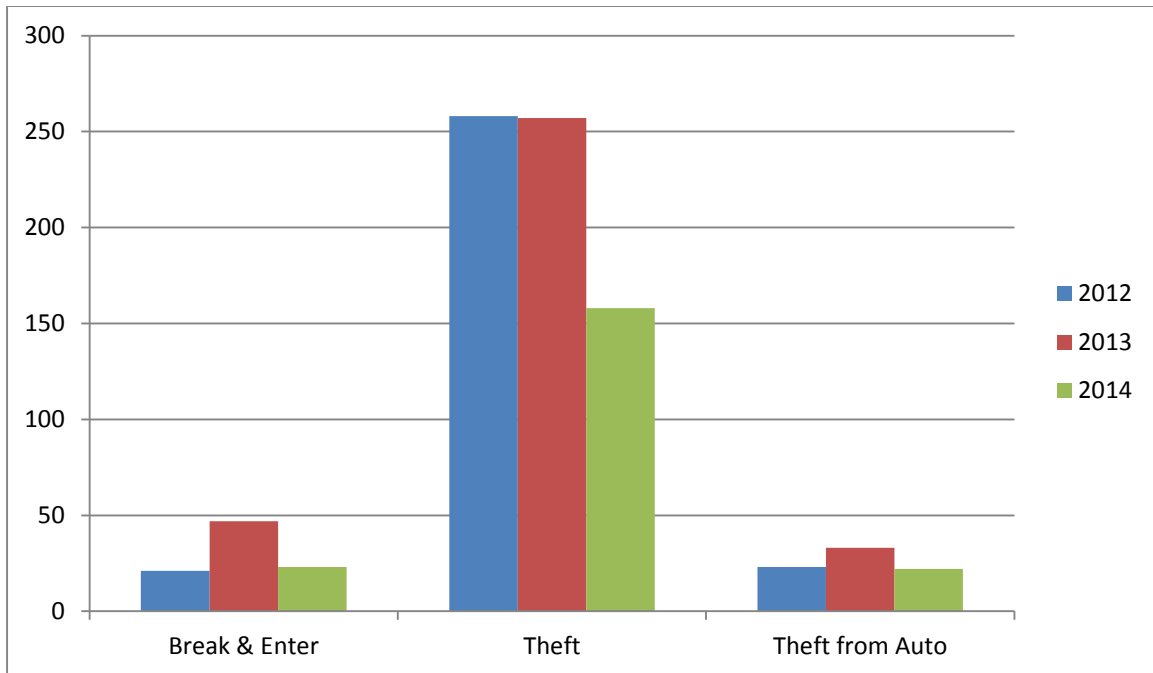
As a service to the community, Campus Security provides transportation between on-campus locations where the person(s) have concerns for their safety. In 2014, Campus Security provided 906 safety transports, a significant increase from 603 in 2013 and 131 in 2012. Campus Security partners with AMS Safewalk to maintain continuity of service outside of Safewalk's operating hours.

### **BATTERY BOOST 287 OCCURRENCES**

Campus Security provides roadside assistance by offering vehicle battery jumpstarts to prevent motorists from being stranded. The total 287 occurrences in 2014 were very consistent with previous years.



## 2 (a) 2014 STATISTICS: REPORTED PROPERTY CRIME



### **BREAK AND ENTER** 23 OCCURRENCES

10 of 23 total occurrences of break and enter saw access being gained via prying a door or window. Numerous target-hardening measures exist for preventing break and enter, from hardware upgrades to the installation of an electronic security system. Campus Security has qualified staff who are available to conduct risk assessments and provide recommendations for individual departments and buildings to reduce the risk of property crime.

### **THEFT** 158 OCCURRENCES

Of 158 total occurrences of theft, the most common types of stolen property were bicycles (68), personal laptops/tablets (48) and cellular phones (24). Overwhelmingly, theft of personal property is a crime of opportunity. In most cases, stolen laptops, cell phones, backpacks and bags were left unattended in public areas. Stolen bicycles are frequently not protected with robust bike locks. Campus Security continues to provide community education and recommends never leaving personal belongings unattended and locking bicycles in high-traffic, well-lit areas using a high-quality hardened steel u-lock.

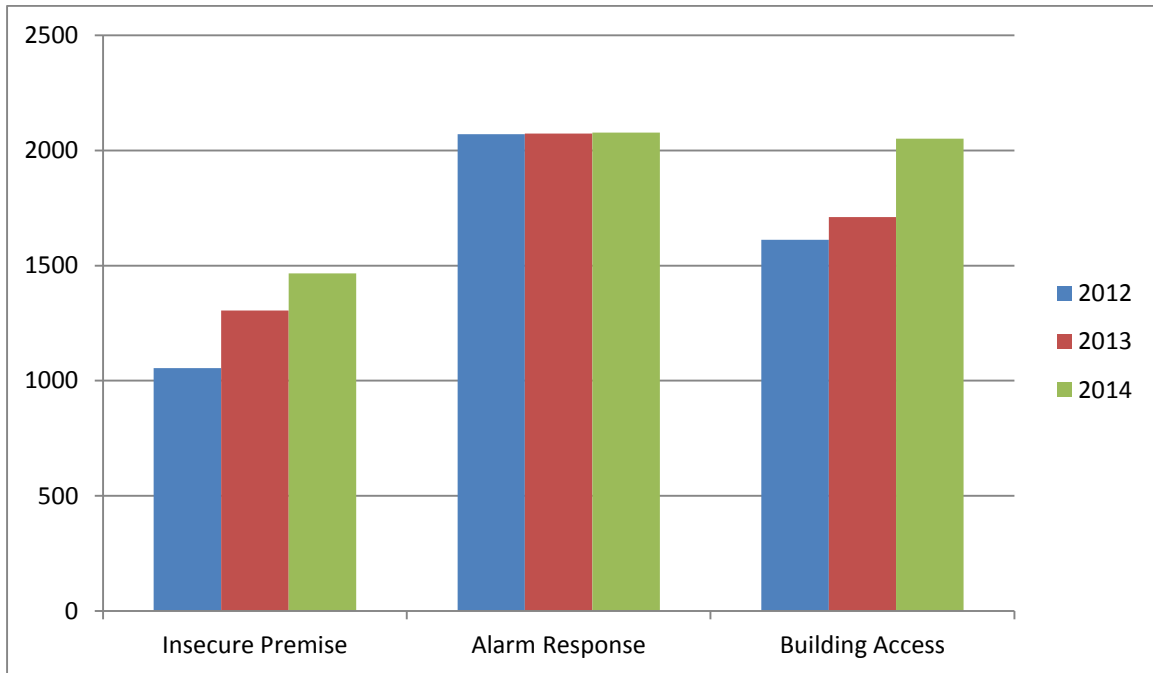
### **THEFT FROM AUTO** 22 OCCURRENCES

Of 22 total occurrences of theft from auto, 17 occurred during the months of May, June and July 2014. The most frequent locations were the North Parkade (7) and the Rose Garden



Parkade (3). The most frequently stolen items were personal electronics, inclusive of laptops, ipods/mp3 players and GPS units (7) and backpacks and purses (4). To prevent theft from auto, Campus Security recommends ensuring that items are never left visible in parked vehicles or, preferably, left at home.

## 2 (b) 2014 STATISTICS: PROPERTY PROTECTION AND ACCESS CONTROL



### **INSECURE PREMISE** 1466 OCCURRENCES

During the course of regular patrols, Campus Security staff check both interior and exterior doors to ensure that they are secure outside of normal operating hours. When a campus building or office is found insecure, the area is immediately secured and the department responsible for the space is notified via email so that an investigation may be undertaken or measures implemented to prevent leaving the area insecure in the future

### **ALARM RESPONSE** 2077 OCCURRENCES

Of 2077 total alarm responses, 315 were determined to have been caused by an unauthorized person entering an alarmed area and 510 were caused by user error or an accidental activation of the alarm system by an authorized user. 61 were caused by the alarm system malfunctioning and 927 had no apparent cause.

### **BUILDING ACCESS** 2051 OCCURRENCES



Campus Security most commonly provides access for students, faculty and staff who have misplaced their keys. Access to secure areas is also provided to students, staff, external contractors and other service providers with pre-authorized approval from the department responsible for the space.

## 2 (c) 2014 STATISTICS: LOST & FOUND



### ITEMS REPORTED LOST **2735 ITEMS**

Members of the campus community are able to utilize the Campus Security lost and found website to report lost items. 2735 items were reported lost in 2014, which represents a slight increase from 2013.

### ITEMS REPORTED FOUND **2441 ITEMS**

All items collected by Campus Security are listed on the lost and found website which may be accessed by members of the campus community before attending the Security office to inquire about a lost item. 2441 items were reported found by Campus Security in 2014, which represents a slight decrease from 2013.

### ITEMS CLAIMED **1077 ITEMS**

1077 items were returned to their owners by Campus Security in 2014, with an estimated total value of \$245, 612. High value items such as laptops, tablets, smartphones and wallets have a rate of return nearing 100%.



### 3 2014: HIGHLIGHTS AND ACHIEVEMENTS

#### **PATROL OPERATIONS**    **CRIME PREVENTION WEEK**

In September 2014, Campus Security held its first Crime Prevention Week in partnership with UBC RCMP, ICBC and UBC Parking. Campus Security, Staff and volunteers from these groups deployed to parkades and student study areas across campus to deliver crime prevention messaging and information. The focus was on reducing theft from auto and theft of personal property, especially bikes and laptops, which continue to occur on campus in high numbers particularly during the months of September and October. The initiative was well-received and Campus Security estimates that in excess of 10,000 positive contacts were made with staff, faculty and students. A second Crime Prevention Week is scheduled for February 2015, with plans to continue the program twice annually, at the commencement of each semester.

#### **PATROL OPERATIONS**    **BIKE PATROL PROGRAM**

Campus Security recently trained, equipped and operationalized six new members of the bike patrol team. On a campus that is increasingly geared to pedestrian traffic, bikes offer an excellent alternative to motor vehicles for getting around campus and interacting with the community.

#### **COMMUNITY RELATIONS**    **OUTREACH MEETINGS**

In August 2014, Campus Security held its first monthly outreach meeting. Attended by department heads, building administrators and managers from units across campus, the purpose of the meetings is for a diverse cross-section of stakeholders to come together to discuss security challenges in their areas, collaborate on creative solutions and share this information with their respective groups.

#### **ACCESS SERVICES**    **INTEGRATION WITH LOCKSMITH SHOP**

One of the most significant highlights of 2014 was the creation of the Access Services group, comprised of the Secure Access Alarm Technicians and the Locksmith Shop, which migrated to Access Services from Building Operations. With a dual reporting relationship to both Campus Security and Parking and Access Services, the newly-integrated Access Services group is a “one-stop shop” for all access and physical security needs for campus buildings.

#### **ACCESS SERVICES**    **NEW INSTALLATIONS**

In 2014, the Access Services group added 151 new keyless entry points on campus, increasing security for students, faculty and staff. 20 new alarm systems were installed in areas not previously protected by security systems and 14 new cameras were installed in buildings to protect the campus community’s physical and intellectual assets.





## 4 2015: GOALS AND OBJECTIVES

### **PATROL OPERATIONS**    **CAMPUS COVERAGE**

Planned operational efficiencies will result in improved coverage, visibility and presence of Campus Security Patrol staff across campus.

### **PATROL OPERATIONS**    **STAFF TRAINING**

In 2015, all full time Patrol staff will receive UBC's Positive Space training through the Equity and Inclusion Office, as well as training in Intercultural Understanding and Respectful Workplace. These training opportunities will better equip Campus Security staff to interact positively with the diverse community they serve.

### **COMMUNITY RELATIONS**    **CONTINUED OUTREACH EFFORTS**

Building on 2014's successes, Campus Security will continue outreach efforts to students, faculty and staff via monthly outreach meetings and the continuation of the Crime Prevention Week initiative.

### **ACCESS SERVICES**    **PREVENTATIVE MAINTENANCE PROGRAM**

Strengthen and further embed the preventative maintenance program for alarm systems across campus.

### **ACCESS SERVICES**    **GROUP INTEGRATION**

Continue to work toward full integration of the newly-formed Access Services group, inclusive of systems, reporting and organizational culture.



## APPENDIX A: RCMP SEXUAL ASSAULT STATISTICS

The following tables represent the number of sexual assaults reported to the University detachment RCMP for any incidents occurring at the UBC Vancouver Campus and University Endowment Lands.

This data has been made available as a result of a recommendation in the 2014 Campus Safety Working Group Report as an action item under University and RCMP partnership.

### REPORTED SEX OFFENCES\* - UNIVERSITY DETACHMENT RCMP

YEAR	REPORTED SEX OFFENCES
2009	16
2010	28
2011	25
2012	18
2013	50
2014	3

### FOUNDED\*\* SEXUAL ASSAULTS- UNIVERSITY DETACHMENT RCMP

YEAR	FOUNDED SEXUAL ASSAULTS
2009	5
2010	8
2011	8
2012	2
2013	9
2014	3

\*Sex offences that are reported by the RCMP includes sexual assaults and also extends to indecent acts and assistance to other police agencies.

\*\*Founded is defined as confirmed by the RCMP that a sexual assault occurred.

Of the total reports to the RCMP, 42 occurred off campus. Of the total of all reports, 17 were made to both RCMP and Campus Security. The known number of 2013 Campus Security files was eight at the time of the report. Two more incidents that occurred in 2013 were reported in 2014.

<sup>i</sup> Refer to **Appendix A** on page 10 for sexual assault statistics reported by the local RCMP University detachment.

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