Campus Security Annual Performance Plan

UBC Campus Security strives to be accountable to the University Community by listening and taking necessary steps to address the community’s concerns.

Of utmost importance is Campus Security's relationship with the UBC community. To prioritize this relationship, Campus Security has developed an annual performance plan to address concerns regarding property crime and community engagement.

The annual performance plan lays out a strategy to address the following three issues brought up in the various meetings and discussions: Property crime reduction, community engagement and proactive problem solving.

The main objectives of the performance plan are: reduction of **property crime by 2%**, hold community engagement **events and / or workshops once per month**, and proactive problem solving by conducting **multiple Building Security Assessments**.

Each of the three objectives will be supported by the following tactics:

**Property crime prevention**: Educational campaigns to increase safety literacy, an updated bi-weekly theft map – available on the website – that highlights high-risk areas, increased patrol staff in high risk areas.

**Community engagement**: The creation of a community watch program, monthly meetings with members of the community and continuing engagement at campus events.

**Proactive problem solving**: Assessing buildings for any safety or security issues, purchasing new vehicles and other equipment to improve patrol staff operations and increase the number of Blue Phones in parkades.

A summary of the plan and its progress will be updated quarterly in future reports and posted on our website for public access.

Safety Tips

The following are safety tips that we encourage you to practice:

- Keep offices locked and blinds closed
- Lock drawers and cabinets
- Do not prop doors open
- Arm all necessary alarms
- If you’re the last one out of the office, ensure all the doors are locked and alarmed when available
- The Service Model: see if visitors needs assistance if they look lost
- Report all security-related observations to 822-2222
Frequently Asked Questions

Where can I find the latest news and updates from Campus Security?
For the latest updates, follow us on Facebook, Twitter and our website www.security.ubc.ca

How do I contact Campus Security?

Available 24/7, there are many ways to contact Campus Security. Our main office located at 2133 East Mall (Beside the Bookstore) is staff 24 hours a day. You can also contact us by phone at 604.822.2222 or report a non-emergency concern via our E-Alert system that can be access via our website.

You can also call us using any of the blue phones installed all around campus anytime.

What are the Blue Phones?
All campus users are encouraged to use a Blue Phone if you need help, including:

• A crime is in progress or witnessed
• You are being harassed or feel threatened
• If you are ill or require medical attention
• If you require assistance or need directions

If there’s an emergency, please dial 911 immediately.

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